



# TOMS RIVER REGIONAL SCHOOLS

MICHAEL J. RITACCO

SUPERINTENDENT OF SCHOOLS

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July 1, 2008

Dear Toms River School Employee,

Today marks the beginning of the Integrity Health benefits program. Although it is a new health benefits program, your covered health care benefits, co-pays and deductibles have not changed in any way.

While Integrity Health's network of qualified providers is larger than our previous network, Integrity Health is working hard to recruit doctors who do not currently participate. Some non-participating doctors have already expressed an interest in participating. If you determine that your doctor does not participate, please call 1-800-922-5186 with the doctor's name, address and phone number. Integrity Health will send them a recruitment packet.

Because you and your family members may be traveling this summer, I want you to know that Integrity Health has a large national provider network. As your Welcome Packet indicates, to find a provider in either New Jersey or any other state you or your family member should call 1-800-922-5186 during business hours or visit [www.integrityhealth.com](http://www.integrityhealth.com) 24/7. If you or your family member visits the website:

- Click on "Find Your Provider" located in upper right hand corner
- Enter your user name and password (See instructions in your Welcome Packet.)
- Agree to the terms and conditions
- Enter appropriate search criteria and click on "search" button  
(Please note: When entering location enter BOTH city and state or zip)
- Enter distance from desired location  
(Please note: You can also search for providers in a 20 or 30 mile radius.  
Tip: A smaller search radius will provide faster results)
- Choose Specialty and or sub specialty of desired provider  
(Please note: Required - Please select the Type of Provider/Facility you are looking for.)
- An optional search is available by Physician or Facility name  
(Please note: Partial Names are Acceptable Hospitals that are part of a Hospitals System may be found by the Hospital System name. Other Search Tips: St. or spell out Saint)
- Enter Search
- Choose the appropriate provider and click on "Print Health Gateway Ticket"
- Selects the appropriate family member visiting the provider and click on "View and print Health Ticket"

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If a doctor's staff member asks you for the name of your health benefits program or if you need to complete a form that asks for that information, you should answer "Integrity Health" followed by the network name the provider is in, e.g. "Integrity Health/Magnacare," "Integrity Health/CHN," "Integrity Health/Devon," "Integrity Health/Healthcare Payors Coalition," "Integrity Health/Intergroup" or "Integrity Health/ South Shore." The name of the Integrity Health qualified network in which your doctor participates will be on your Health Ticket or you can get it by calling 1-800-922-5186. The back of your ID card instructs doctors to call 1-800-922-5186 if they have any questions or concerns.

If you have covered family members who are currently away from home you may want to forward this information to them.

I hope you have a healthy and enjoyable summer. Please call 1-800-922-5186 if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "Michael J. Ritacco". The signature is written in dark ink and is positioned above the printed name and title.

Michael J. Ritacco  
Superintendent of Schools